

ANNEX C York Neighbourhood Model Practice Framework	Why?	Every person in York should be able to live in a place they call home, with the people and things that they love, doing the things that matter to them; as part of a community where they look out for one another.					
	What?	Wellbeing and independence	Information and advice	Active, supportive & safe communities	Prevent, reduce, delay formal support	Community capacity	
		Living the life I want, keeping safe and well	Having the information I need, when I need it	I am able to contribute to my community	I look to personal and local opportunities before formal support solutions.	I come together with my neighbours to take action on the things that matter.	
	Who?	People		Place		Partners	
		We listen to people & communities to understand what matters to them. We support the growth of connections and relationships to improve the wellbeing of all residents.		We place hyper local locality working at the heart of building resilient communities, recognising that local people are best placed to understand and find solutions to their particular challenges. We work with communities, not doing things to them.		We work with partners to build community capacity, supporting the growth of social networks and social action, bringing all sectors together in projects that deliver on local priorities.	
	How? Workforce	Poverty Truth Commission Standards <ul style="list-style-type: none">• We Listen• We are understanding• We are respectful and friendly• We are responsive and honest, and care about getting you the right support					
	How? System	Strengths based culture	Place based leadership & priorities	Accessibility of support	Residents as equal co-contributors	High trust culture	Community capacity strengthened
		Focusing on strengths over deficits is the thread throughout what we do	Leaders understand and prioritise the things that matter to communities	Support is equally available to residents, in a place & way that makes sense to them	Voice of the residents is heard and changes made through co-production	We trust our workforce & communities	Solutions are found through supporting and growing community capacity
	So?	Increased happiness and wellbeing for residents of York		Improved morale and satisfaction for our workforce		More sustainable, inclusive and connected communities	